

**Covid-19 Pandemic and Medical Tourism in Nigeria: Stories from Travel Agencies, Medics  
and Trapped Tourists in Ibadan**

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**Being a thesis Presentation to the Department of Tourism and Hospitality Management,  
Faculty of Environmental Design and Management, Lead City University, Ibadan.**

**In Partial Fulfilment of the Requirement for the Award of Master of Science Degree (M.Sc)  
in Tourism and Hospitality Management**

**2022**

### **Certification**

I certify that this project was carried out by **Peter Olufunso, ADESOPE** with Matric Number: **LCU/PG/001445** under my supervision in the Department of Tourism and Hospitality Management ; Faculty of Environmental Management and Social Sciences , Lead city University, Ibadan, Oyo State, Nigeria and that this work has not been previously submitted .

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**Professor. Grace Oloukoi**  
**Supervisor**

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**Professor. Grace Oloukoi**  
**Head of Department**

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**Date**

### **Dedication**

This work is dedicated to the Almighty God, my mummy Mrs Alice Adebisi Adesope, my heart-rob Mrs Esther Bukola Adesope and to the memory of my late sister's Mrs Oluwabunmi Egunjobi ( Nee Adediran).

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## **Acknowledgement**

I wish to first give thanks to Almighty God for His kindness to me, provision for me at all times. I would like to wholeheartedly thank my supervisor, Professor Grace Oloukoi who provided a delightful mix of expertise, friendship and support that made this work possible. My profound gratitude also goes to Professor Grace Oloukoi, the Dean of faculty, other lecturers in department and faculty for their continuous support, am most grateful. I also remember and appreciate all my lecturers in the Lead City University, the faculty manager and all who made this project a success.

My thanks, love and appreciation goes to my parent, for their love, support and encouragement throughout the program, giving up was not an option. I appreciate my brother's sisters, siblings and family members for their support in numerous ways. I love you and may God loves and blessing be with you all.

## Abstract

The COVID-19 pandemic has presented humankind with a tremendous challenges which had affected business, health and other facet of life. The pandemic had revealed the nature of health-care delivery in Nigeria. Previous studies have focused more on describing the challenges of the pandemic, the causes and effect, without giving much attention to Medical Tourism in Nigeria: it impact on Travel Agencies, Medics and Trapped Tourists. This is a gap in knowledge this research sets -out to study using Ibadan as a case study.

The outbound medical tourism provided the conceptual basis for this study. Data were collected and purposive random sampling was used to select thirty participated respondents through qualitative means from the key informants (the medical personnel, the trapped tourists and travel agencies). The data was analyzed by descriptive and bibliometric statistics techniques.

The findings of the study revealed the categories of people do embark on medical tourism to be the rich, noble rich and senior civil servants. Findings also revealed that the medical personnel experienced high patronage during lockdown. Result from the travel agencies revealed some worker were retrenched while some placed on half salaries due to low patronage. As per lessons learnt, the medical profession learnt; Poor or Lack of medical facilities, equipment and specialist in most of the hospitals. The tourists and travel agencies equally experienced poor services and, low patronage.

The study recommended improvement on the nature of health care facilities in the country to reduce medical tourism and advised medical tourist to first seek information within before embarking on International tour. Development of a control roadmap for Covid-19 through partnership and stakeholder's engagement for vaccine research and provision for the existence of Covid-19 laboratory protocols that will diagnose, treat, monitor, contact tracing of infected persons with Covid-19 in line with global best practices also recommended.

**Keywords:** *Covid-19 Pandemic, Medical Tourism, Nigeria, Travel Agencies, Medics and Trapped Tourists.*

**Word count:** 300

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